Price list for opsi services

opsi Introduction / Workshop				
Workshop in-house by request				
Introductory support package: 4 hours support, 720 € (2 months support period). Additional support time 2.50 € per minute (150 € per hour)				
Support contracts	**hourly rate €**	**Support including**	**€ / month**	**€ / year**
		per month		
Professional *	165	1 h	165	1,980
Professional Plus *	150	2 h	300	3,600
		per quarter		
Enterprise	135	10 h	450	5,400
Enterprise Plus	120	15 h	600	7,200
		per 6 months		
Enterprise Premium	120	60 h	1,200	14,400
In case of support break: 15 **% additional charge**				

Subscriptions	**€ / month**	**€ / year**
Update subscription 'MS-Hotfixes' up to 1000 clients	30	360
Update subscription 'opsi standard products' up to 1000 clients	30	360
Update subscription 'MS-Office Hotfixes' up to 1000 clients	30	360
Update subscription per software package up to 500 clients	8	96
Subscription prices are per end customer		

Other support services	
opsi extension	By request

*Professional and Professional Plus contracts are only available for installations up to 1000 clients. From 1000 clients on, a higher maintenance is required, covered by Enterprise contracts.

The prices for the support and maintenance contracts and subscriptions have to be paid once a year in advance. For different modes of payment extra costs will be charged: For half-yearly payment 100 € / year, for quarter-yearly payment 200 € / year.

The invoicing of support more than the free minutes, is quarter-yearly and contains a performance record. The minimal duration of the support and maintenance contracts and subscriptions is one year and extends automatically. The period of notice is 3 months.

Please see the specification. All prices are exclusive VAT.
No additional discount for research and education.

The general terms and conditions of uib gmbh apply.